

Manual 15

Particulars of facilities available to citizens for obtaining information

(Section 4 (1) (B) (XV)
Facilities available for obtaining information

S.No.	Facility available	Nature of information available	Working Hours
1.	<u>Information Counters</u> Irrigation and Flood Control Department, Govt. of Delhi is having its offices, located at the following office complexes. Information counters at each premise are being installed where public response feed back forms, and copies of citizen's charter will be available. The citizens can also get guidance in regard to obtaining any information connected with Irrigation and Flood Control Department at these counters.	1. Citizen's Charter 2. Feed back forms 3. Flood Control Order at specified cost of Rs. 20/- 4. Verbal information about any other help required.	10 AM to 5 PM

S.No.	Location of office premises	Name of the Office with Tel. No.
i)	L.M. Bund Office Complex, Krishan Kunj, Shastri Nagar, Delhi.	1) Office of the Chief Engineer (I&F) Ph. No. 22424989. 2) Office of Chief Engineer (I&F) Zone-II. Ph. No. 22424989. 3) Office of the SE FC-I Ph. No. 22512006. 4) Office of Executive Engineer, MD-III (Ph. 22522837) 5) Office of Executive Engineer, CD-III (Ph. 22523457) 6) Office of Executive Engineer, CD-IV (Ph. 27306411) 7) Office of Executive Engineer, CD-X (Ph. 22457823) 8) Office of Executive Engineer, CD-XIV (Ph. 22428775)

ii)	Rohini Office Complex, Sector-15, Rohini, Delhi.	1) Office of the SEFC-II Ph. No. 27293230 2) Office of the SEFC-III Ph. No.27293225 3) Office of Executive Engineer, CD-VII (Ph. 27881445) 4) Office of Executive Engineer, CD-VIII (Ph. 27894323) 5) Office of Executive Engineer, CD-IX (Ph. 27290025) 6) Office of Executive Engineer, CD-XI (Ph. 27290575)
iv)	Basaidarapur Office Complex, Opp. ESI Hospital, Rajouri Garden, Delhi.	1) Office of the SEFC-IV Ph. No. 25412435 2) Office of Executive Engineer, CD-I (Ph. 25414582) 3) Office of Executive Engineer, CD-XII (Ph. 25172699) 4) Office of Executive Engineer, CD-XIII (Ph. 25436008)
V)	Manohar Park, East Punjabi Bagh, Delhi-110026	Office of the EECD-II Ph. No. 27306411
vi)	Paryavaran Bhawan, Village Saidullajab , Saket, N.D.	Office of the EECD-V Ph. No. 29536467
vii)	Bharat Nagar. New Delhi-110052.	Office of the EECD-VI Ph. No. 27122840
viii)	Near Bus Depot, Nangloi, Delhi.	Office of the EEMD-I Ph. No. 25472219
ix)	Vikas Bhawan-II, Near Metcalf House, Delhi-110054	1) Office of the EEMD-II Ph. No. 23814010 2) Office of the EEMD-IV Ph. No. 23311746

2. Website

General information relating to Irrigation and Flood Control Department is available on Department's website

http://delhi.gov.in/wps/wcm/connect/doit_irrigation/Irrigation+and+Flood+Control/Home/

3. Library

1. A Department's library containing Manuals, specifications, Technical Books etc. is located at the Office of the Chief Engineer (I&F), L.M. Bund Office Complex, Shastri Nagar, Delhi-110031, under the control of Executive Engineer (P&D).

2. Public can consult and look into these books under the Right to Information Act, 2005.

3. Notice Boards

Notice Boards are installed, in various divisional offices on which information in regard to call of tenders, is displayed regularly.

Information Boards are also provided at various work sites, showing details of the work, telephone numbers of the concerned officers

who can be contacted by the public for informing poor quality, thefts or any kind of irregularities noticed at the particular site.